



Hello Neighbor!

In the coming weeks, Wyyerd will begin constructing its world class fiber-to-the-home network in your neighborhood. When our construction is complete, you will have access to fast fiber internet and fiber voice digital phone service all while experiencing exceptional customer service from our local team.

The construction and restoration process does not cost homeowners, HOAs, or cities one cent. Our goal is to give neighbors the latest technology for the internet with up to TWO GIGs up and down. Once construction is complete, we hope you will trust us to be your internet provider.

Construction times can vary with weather and other factors. To get notified by email, please visit [www.fiber.events](http://www.fiber.events) to sign up for emails and see weekly updates.

Here are some frequently asked questions and answers about construction in your neighborhood:

Q. Will you be digging in my yard or on my sidewalk?

A. It is possible. All construction will be in the Public Utility Easement, which is from the back of the curb and extends into your front yard. But rest assured, we will fix anything we might have moved in the process. Please take photos of your yard today for reference.

Q. What if my sidewalk needs repairs after digging?

A. We replace and restore everything we touch to its original condition. Concrete patches are a 3 step process and will need time to fill, but be reassured every patch will be repaired to original condition.

Q. What are the markings or flags on my sidewalk and yard? Do you remove it after construction?

A. The marks on the sidewalk and the flags in your yard are to help the construction crews understand where the existing utilities are. The marking paint is not permanent and is designed to fade away over time.

Q. Will it be noisy? What hours will you be working?

A. Please expect a little added traffic noise. A typical work day starts at 7AM and ends at sunset.

Q. How long does the construction take per street?

A. Approximately two weeks.

Q. How long after you build can I get service to my home?

A. You can get construction notices by signing up for the email list at [www.fiber.events](http://www.fiber.events), or you can pre-order by visiting [www.Wyyerd.com](http://www.Wyyerd.com).

Thank you for your patience during construction. If you have any questions or concerns, reach us directly via [construction@wyyerd.com](mailto:construction@wyyerd.com) or (623) 253-5030, M-F 7AM - 5PM.

Kind Regards,

**The Wyyerd Team**

Services offered by Wyyerd Connect LLC, an affiliate of Zona Wyyerd

