

Acceptable Use Policy

Use of Wyyerd Fiber and related services (“Services”) is subject to the following Acceptable Use Policy (AUP). In addition to complying with our Subscriber Agreement, you agree not to use or allow third parties to use the Services provided to you for any of the following purposes:

- To use any Wyyerd Fiber equipment for anything other than its intended purpose.
- To violate any applicable local, state, federal or international law, order or regulation, or encourage the violation of the legal rights of others.
- For any unlawful, invasive, infringing, defamatory, or fraudulent purpose.
- To harm or attempt to harm a minor, including, but not limited to, hosting, possessing, distributing, or transmitting child pornography.
- To conduct, participate in, or otherwise facilitate, pyramid or other illegal soliciting schemes.
- To take part in any fraudulent activities, including impersonating any person or entity or forging anyone else’s digital or manual signature.
- To invade another person’s privacy, stalk, harass, or otherwise violate the rights of others.
- To post, copy, transmit, or disseminate any content that infringes the patents, copyrights, trade secrets, trademark, moral rights, or propriety rights of any party.
- To intentionally distribute viruses, worms, Trojan horses, corrupted files, hoaxes, or other items of a destructive or deceptive nature.
- To post, transmit, or distribute content that is illegal, threatening, abusive, libelous, slanderous, defamatory, promotes violence, or is otherwise offensive or objectionable in Wyyerd Fiber's sole discretion.
- To operate servers for commercial purposes. However, personal, non-commercial use of servers that comply with this AUP is acceptable, including using virtual private networks (VPN) to access services in your home and using hardware or applications that include server capabilities for uses like multi-player gaming, video-conferencing, and home security.
- To access or use the Service with an IP address other than the dynamic Internet Protocol ("IP") address assigned to you which adheres to dynamic host configuration protocol ("DHCP"). You may not configure the Service or any related equipment to access or use a static IP address or use any protocol other than DHCP.
- To generate or facilitate sending unsolicited bulk commercial email via the Services.
- To make the Services available to anyone outside the property to which the Services are delivered, to resell the Services directly or indirectly, except as explicitly approved by Wyyerd Fiber in writing, or to create substitute or related services through the use of or access to the Services (for example, to provide Wi-Fi services to third parties outside of your residence).
- To interfere with the use of the Services or the equipment used to provide the Services by customers or other authorized users.
- To modify the MAC address of any modem connected to the Wyyerd Fiber network.
- To collect or store personal data about other users.

- To violate any other Wyverd Fiber policy or guideline.
- To transmit such large amounts of data, information, and/or other content beyond typical residential usage for a Wyverd Fiber residential customer as may disrupt or cause a performance degradation, regardless of intent, purpose or knowledge, to the Service or any related network infrastructure or facilities used to deliver the Service, whether such disruption or degradation affects your own use of the Service or another customer's use.
- To alter, disable, interfere with, or circumvent any aspect of the Services, including but not limited to security features of the Services.
- To violate any applicable law, regulation, treaty, or tariff, including, but not limited to, data privacy laws and laws restricting or prohibiting unlawful robocalls, telemarketing calls or messages, and use of auto dialers.
- To participate in deceptive online marketing practices including, without limitation, practices that violate the United States Federal Trade Commission's guidelines for proper online marketing or telemarketing.
- To falsify, manipulate, spoof or otherwise tamper with user identification information and/or call identification information.
- To facilitate high-volume call origination or illegal originating traffic.

Your failure to comply with the AUP may result in suspension and/or termination of the Services.

For any questions regarding this AUP, complaints of violations, or cancellation notices, please contact Wyverd Fiber at our [Legal & Regulatory](#) page.